

Privacy Policy

General Policy

The companies of DIGITAL WALLET Group (“the Company”) recognize that the appropriate handling of personal information in accordance with the Act on the Protection of Personal Information (“[Policy on Handling of Personal Information in Fund Transfer Services](#)”) and related laws and regulations is a fundamental corporate responsibility when providing Company services (“Company Services”). The Company hereby establishes the following Privacy Policy (“this Policy”) and strives to protect personal information.

Concerning the protection of personal information in services provided as “fund transfer services,” such matters are clarified in the separately stipulated “Policy on Handling of Personal Information in Fund Transfer Services.” Please be sure to review the designated policy when using these services.

Article 1 (General Provisions)

This Policy sets forth the fundamental rules regarding the handling of all personal information acquired and used by the Company.

For purposes of this Policy, “Personal Information” refers to information that can identify a specific individual customer; aggregate data that does not identify a specific customer is excluded.

Article 2 (Acquisition of Personal Information)

The Company acquires personal information from customers in a lawful and fair manner or receives information provided by customers, and manages this information for the purpose of providing each service.

Article 3 (Purpose of Use of Personal Information)

The Company handles personal information within the scope necessary to achieve the following purposes:

1. To complete transactions and provide services with customers
2. To address defects, maintenance, protection, and improvement of Company Services, and to provide technical support
3. To respond to inquiries or complaints regarding service troubles, etc.
4. For advertising and marketing purposes
5. To conduct surveys via online questionnaires
6. To comply with applicable laws, regulations, and notifications or guidelines of supervisory authorities
7. To make proposals and provide guidance concerning various products and services offered by the Company, its affiliates, business partners, and participating merchants
8. For other purposes incidental to the above

Article 4 (Safety Management of Personal Information)

The Company maintains necessary and appropriate security measures in accordance with the confidentiality of the personal information collected, stored, and disclosed, in order to prevent unauthorized access, leaks, loss, or damage. When entrusting all or part of the handling of personal information to a third party, the Company investigates such a party and enters into a contract requiring the entrusted party to securely handle personal information. In the event of any issues, notification will be provided to the customer, and corrective actions will be promptly taken to prevent recurrence.

Article 5 (Data Controller and Data Protection Contact)

The Company maintains necessary and appropriate security measures in accordance with the confidentiality of the personal information collected, stored, and disclosed, in order to prevent unauthorized access, leaks, loss, or damage. When entrusting all or part of the handling of personal information to a third party, the Company investigates such a party and enters into a contract requiring the entrusted party to securely handle personal information. In the event of any issues, notification will be provided to the customer, and corrective actions will be promptly taken to prevent recurrence.

Article 6 (Retention Period of Personal Information)

The Company maintains necessary and appropriate security measures in accordance with the confidentiality of the personal information collected, stored, and disclosed, in order to prevent unauthorized access, leaks, loss, or damage. When entrusting all or part of the handling of personal information to a third party, the Company investigates such a party and enters into a contract requiring the entrusted party to securely handle personal information. In the event of any issues, notification will be provided to the customer, and corrective actions will be promptly taken to prevent recurrence.

Article 7 (Sharing Personal Information with Third Parties)

The Company may share personal information only in cases subject to this Policy or as described below.

1. **Joint Use within the Group**
The Company may jointly use the following personal information with the Company's group companies with appropriate protection measures in place. The person responsible for managing jointly used personal information is DIGITAL WALLET Corporation.
2. **Third Parties Involved in Company Services**
The Company may jointly provide services and products of third parties through the Company Services and may share relevant personal information with those third parties.
3. **Service Providers**
The Company may collaborate with other companies or hire external individuals to provide functions on behalf of the Company Services. Service providers may access and use personal information only to the extent necessary to provide such functions and may not use such information for any other reason.
4. **Legal Protection and Law Enforcement**
If deemed appropriate for compliance with laws, or necessary to protect the rights, property, or safety of the Company or customers, the Company may disclose personal information to law enforcement agencies.

Additionally, if there is a possibility that personal information will be shared with third parties in cases other than those above, the customer will receive prior notice and may choose not to have the Company share such information with third parties.

Article 8 (Customer Obligations and Company Disclaimer)

Customers are obligated to ensure that information provided to the Company is accurate and up-to-date and to promptly notify or update information if there are changes.

If concerns related to leakage or misuse of customer information are recognized, customers must promptly contact the Company.

The Company shall not be liable for damages caused or derived from failure to fulfill these responsibilities.

Article 9 (Amendments to This Policy)

The Company may change this Policy at any time as necessary. Unless otherwise stipulated by the Company, the amended Privacy Policy shall take effect upon publication of the Company Services.

Last revised: October 8, 2025

Digital Wallet Corporation